

Pre-conference workshop

## **Succeeding with Problem Faculty: A 6-Step Guide**

Dr. Kent Crookston

Crookston's research in academic leadership included a national survey in which 3,000 department chairs and deans identified "dealing with problem faculty" as the issue with which they most wanted help; it was their stand-alone top concern. Problem colleagues in any organization include bullies, jerks, passive-aggressives, poor performers and those who are emotionally distressed. Drawing from best-selling business and leadership literature, Crookston identifies six steps for effectively dealing with a challenging colleague. Participants leave this workshop with sound practical guidance on how to act when things go wrong, but more importantly how to ensure that things go right.

