

## Leading through CRISIS and COVID; It's Not What You Think

### Abstract:

This interactive workshop will use the acronyms CRISIS and COVID to help participants identify and refine their leadership styles and departmental culture during times of crisis. Participants will learn how to apply the CRISIS and COVID models with their respective departments to better identify their mission and develop growth initiatives.

### Participant Outcomes:

Participants will understand and apply the acronyms for CRISIS and COVID in order to:

1. Learn how to effectively lead through a crisis.
2. Learn how to use a crisis to identify departmental strengths and weaknesses.
3. Learn how to develop subsequent initiatives and ensure departmental growth.
4. Learn how to share this process with their respective departments as a form of personal and professional development.

### Workshop Outline:

- I. Presentation of workshop goals and objectives.
- II. Definition of a crisis
- III. CRISIS tests our...
  - a. Character
  - b. Resilience
  - c. Integrity
  - d. Strength
  - e. Idiosyncrasies & Ideals
  - f. Self
- IV. During a crisis, we need a COVID check. We must check our...
  - a. Culture
  - b. Opportunities
  - c. Values
  - d. Inspiration and Ideals
  - e. Direction
- V. During a crisis we must “Be COVID”
  - a. Courageous
  - b. Out Front
  - c. Visible
  - d. Intimate
  - e. Disciplined

- VI. During a crisis, we must “Do COVID”
  - a. Care for self and others
  - b. Observe and see more and before
  - c. Value self and others
  - d. Initiate conversations
  - e. Develop new relationships, ideas and initiatives
  
- VII. Implementation, Discussion and Sharing
  
- VIII. How to utilize CRISIS and COVID with your own departments
  
- IX. Final questions, comments and answers