



## How can IBPS help you?

- Meeting facilitation
- Policy development
- Process improvement
- Conflict resolution and mediation
- Strategic planning
- Focused conversations
- Facilitation training
- Leadership development



# Interest-based problem solving at Madison College

**We're all in this together!**

## Learn more

Madison College Office of IBPS

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**ibps@madisoncollege.edu**

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[madisoncollege.edu/interest-based-problem-solving](http://madisoncollege.edu/interest-based-problem-solving)

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Deaf/hh TRS: use 711 (relay)



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Collaborative decisions,  
impactful results



**Real-world smart.**



# What can IBPS do for you?

Interest-based problem solving (IBPS) is a process that guides groups to consensus. A trained, impartial facilitator helps the group collaborate as participants consider the interests of all potential stakeholders.

IBPS is more than mediation. It's a tool used to achieve consensus. The process focuses on respectful communication that leads to agreement among the affected individuals or groups with an eye toward advancing the common good.



Madison College IBPS staff and fellows are recipients of the International Association of Facilitators Impact Award.

[madisoncollege.edu/interest-based-problem-solving](http://madisoncollege.edu/interest-based-problem-solving)

## How the process works

Contact the Madison College office of IBPS if you or your team has an issue that needs to be resolved.

After some initial information is gathered, you and your fellow stakeholders will meet with an IBPS facilitator who will lead further discussion to identify interests and address the impact of decisions. You'll also agree to a BATNA (best alternative to a negotiated agreement) that you'll employ if for some reason consensus isn't reached.

## Leadership skills

IBPS experience can help you become a better leader. We offer training sessions that cover a wide range of topics from fundamentals to facilitation.

## Why IBPS?

IBPS ensures the results of a collaboration are acceptable to as many impacted parties as possible. An unbiased facilitator keeps the discussion moving forward while maintaining perspective and focus.

**IBPS services are available to community members, not just Madison College employees.**



*"It was a nice surprise that everyone with all these different ideas could come together and make good decisions for our department and certainly for our students!"*

*—Helene Smythe-Eagle, Madison College instructor*